

Recently, there have been multiple e-mail fraud attempts known as "Phishing" that were initiated via e-mail to some Credit Union members. This false e-mail entitled "Self-Activation" appears to be from a Credit Union in response to the National Credit Union Administration's request for reactivation of online services. As indicated in the sample fraudulent email below, the request appears to be a means of ensuring online security. In reality, if the recipient clicks on the link to 'reactivate online services,' he or she is directed to a false Web site, where Credit Union account number and other personal information are requested.

Georgia Telco Credit Union does not ask members for such personal information. Anyone who receives an e-mail that purports to be from Georgia Telco Credit Union and asks for account information should consider it to be a fraudulent attempt to obtain their personal account data for an illegal purpose and should not follow the instructions in the e-mail.

If you responded to such an e-mail and provided any confidential account information, please notify Georgia Telco Credit Union immediately by calling Member Services at 404-874-1166 or 1-800-533-2062 or by emailing the Security Department at security@gatelco.org

Actual sample email sent to some Georgia Federal Credit Union members:

Self - Activation

GFCU Online disabled all the online services for security reasons.

This email was sent automatically from GFCU Online in response to National Credit Union Administration request to reactivate your online services.

This is done for your protection; only you, the recipient of this email can take the next step.

To reactivate your online services:

1. Click on the link below :

<https://www.gfcuonline.org/safe2login/self-activation/activate.htm>

The link will take you to our Self-Activation page.

2. Fill in the appropriate fields to reactivate your online services .

Thank you for being a valued customer.
Georgia Federal Credit Union

Georgia Federal Credit Union 6705 Sugarloaf Parkway Duluth, GA 30097